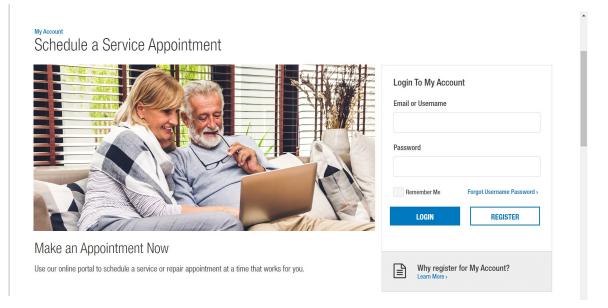


## **Customer Self-Service**

**SOSWeb**, one of the modules comprising InsightAtlast's **SOSMobile** suite, allows customers to maintain and schedule their own service orders through a utility's website.



## Why SOSWeb?

Let's face it. Technology is here to stay. Customers today prefer to do their business online. Many already access account information and pay their bills through your utility's website. Doesn't it make sense to allow them to schedule and maintain their own service orders as well?

SOSWeb lets you do just that. And you control which service order types are eligible for self-service.

Contact us to find out how SOSWeb can help your utility increase customer satisfaction and control labor costs.

