

# SOSMobile

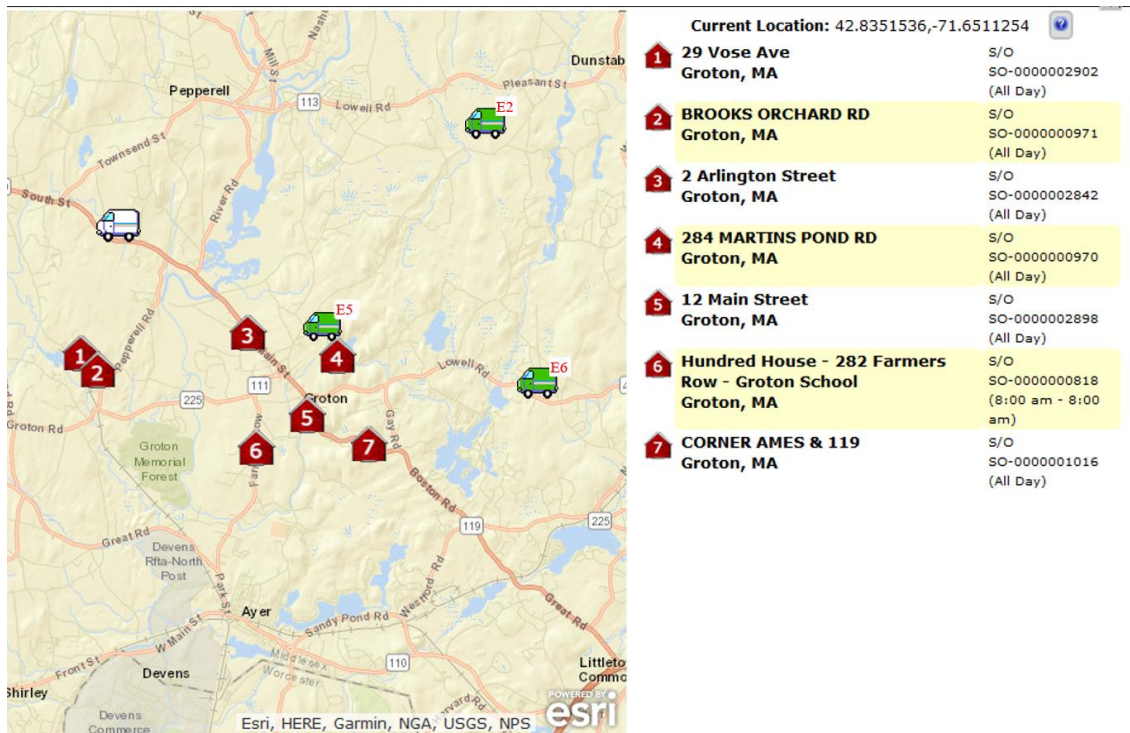
## More About the Maps!

SOSMobile has robust mapping capabilities. We highlighted a few in our December issue, and will continue that theme here.

Remember, SOSMobile supports any mapping application, including Esri, so users in the office and in the field can see orders displayed as another layer on your GIS map.

### Field techs can view location of co-workers on Route Map

With the latest version of SOSRemote (Windows) and SOSRemoteTouch (iOS/Android), the Route Map will display green truck icons indicating the location of other techs in the field.

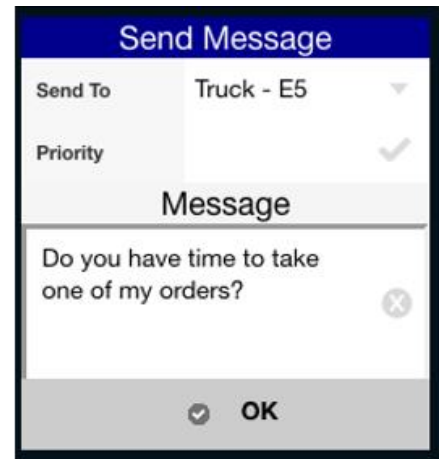
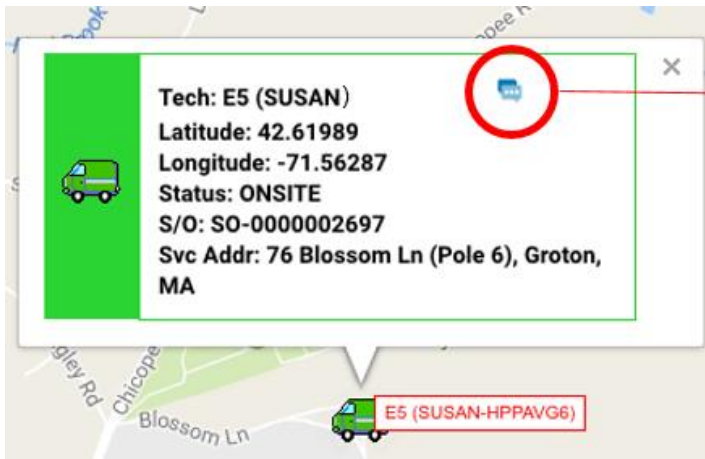


Esri map showing stops on SOSRemote device. The white truck indicates current location and the green trucks represent the other field techs.

Knowing the location of co-workers in the field facilitates order reassignment, getting help with a job, checking if someone close by has a needed part, etc.

Additional location information is available when the truck is selected (see below). Techs then have the option to send a message using the icon in the upper right corner.

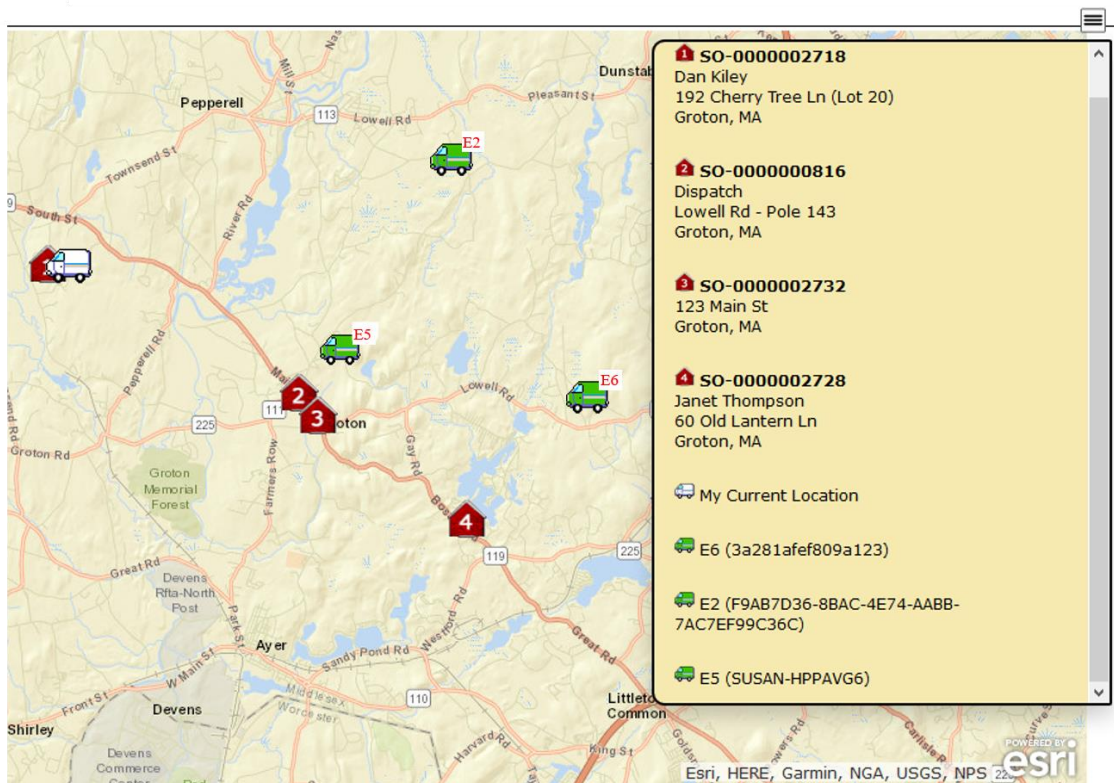
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Just one more tool for techs to manage their workloads – particularly helpful if your utility has no central dispatch.

## New option for Stops List on Route Map

For *SOSRemote* (Windows) users, a new look to the Stops List on the Route Map is available. The new menu toggles on and off, and in addition to listing the stops, it also lists the other techs in the field (see below).



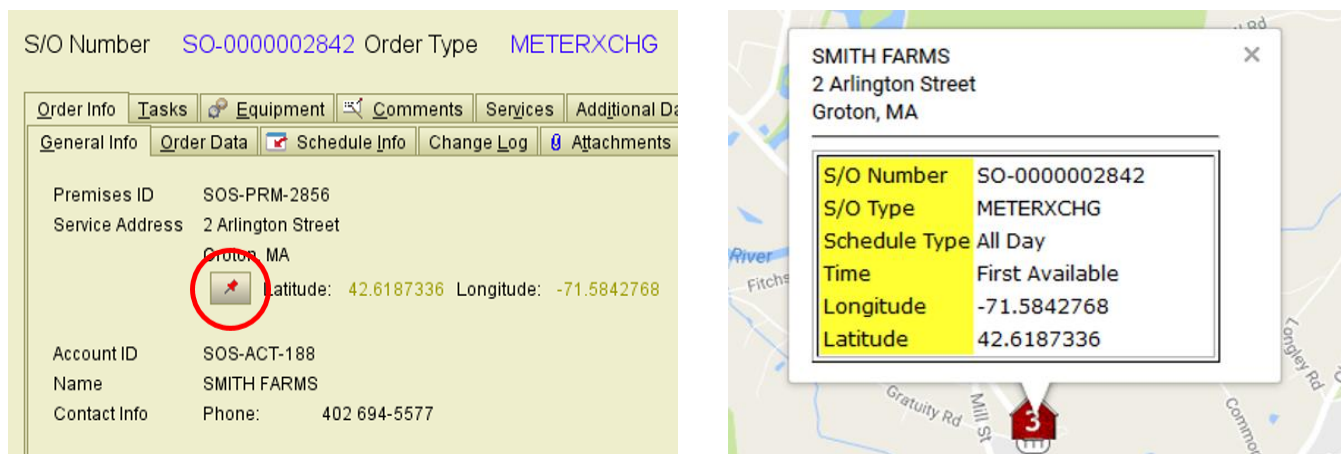
This Route Map shows the new menu option.

For those who prefer the default look (seen in the first image above), we've made this new menu optional. It can be enabled by checking *Show Stops List as Menu?* under *File>Properties>Maps*.

## Jump directly to order location on map

When *SOSRemote* (Windows) users update to the latest version, they will notice a red pushpin next to the Latitude/Longitude coordinates on the order information screen.

Clicking on that icon takes you directly to the order location on the Route Map.

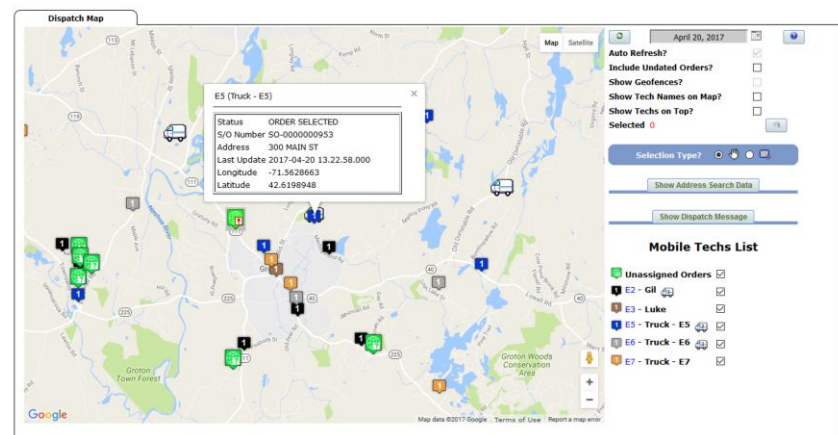


With *SOSRemoteTouch* (iOS/Android), you can accomplish the same by selecting *Show on Map* in the order preview menu, or by selecting the Map tab on the first screen of the Closing Wizard.



SOSRemoteTouch Order Preview Menu and First Screen of Closing Wizard

## Did You Know? . . .



For no additional license fee you can load an inquiry-only instance of *SOSDispatch* on any computer.

In fact, we can create a shortcut on your desktop that will bring up the dispatch map, allowing you to view field resources in real-time with one click.

**Please contact us with any questions about any of these features.**

**We're here to help!**

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### Previous Issues:

[Central Dispatch Alternative](#) - Feb 2017

[Security](#) - Jan 2017

[All About the Maps](#) - Dec 2016

[Notifications & Warnings](#) - Nov 2016

### Case Studies:

[Boothbay Region Water District](#)

[Groton Electric Light Department](#)

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### About InsightAtlast

*InsightAtlast has helped utilities save money and increase productivity through field force automation since 1999. Our SOSMobile software provides intelligent scheduling, mobile dispatch and real-time updates to and from the field, affordably automating a utility's entire mobile workforce. As integration experts, SOSMobile is designed to capture and update orders and data from multiple sources, including its own database. This gives field personnel access to all needed information, and the office the tools to effectively manage field resources.*

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