

No Central Dispatch? No Problem.

New **SOSMobile** features allow field workers to better manage and share their workload.



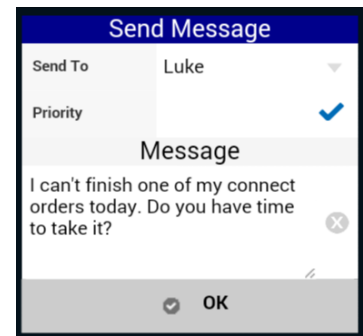
SOSMobile has long had notification features to help utilities without dedicated dispatchers manage their field work – like the ability to notify key personnel of changes to an order with an email or text.

Now there are even more features to keep your field organization running smoothly. And they're available on both **SOSRemote** for Windows and **SOSRemoteTouch** for iOS/Android devices.

Like so much of **SOSMobile's** functionality, these features are optional and can be turned on and off in the control file settings.

Messaging between field workers.

Not only can field techs now reply to messages sent by **SOSDispatch**, they can also send messages to co-workers in the field within the remote application.

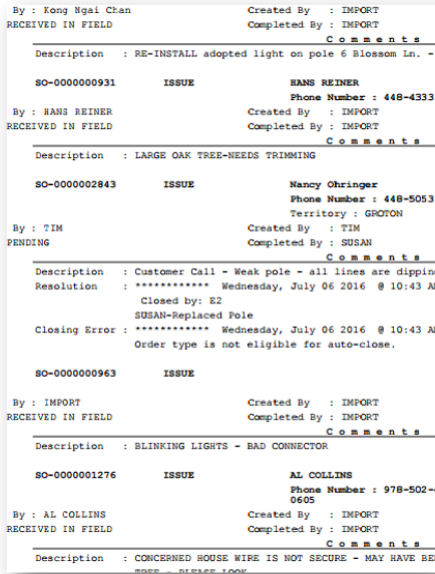
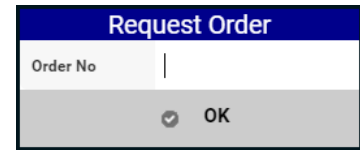


And they can reassign orders from their order list to other techs as appropriate.

As always, they can also return orders in their list to Dispatch.

Requesting additional orders.

Field personnel can easily request an order be added to their work list, or retrieve an order that may have inadvertently been closed, by simply entering the order number.



Don't know the number? No problem. An Order List Report can be run from the mobile device displaying all orders within a specified date range.

Remember. . . we're here to help.

The features described above are available at no additional charge for support paying clients. Just install the latest version of **SOSRemote** or **SOSRemoteTouch** and we'll help with the minor configuration to enable.

Please note that since **SOSMobile** conforms to each utility's unique processes, it can be configured in a myriad of ways. We're happy to share best practices amongst our varied and growing client base to find a solution just right for you!



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About InsightAtlast

InsightAtlast has helped utilities save money and increase productivity through field force automation since 1999. Our SOSMobile software provides intelligent scheduling, mobile dispatch and real-time updates to and from the field, affordably automating a utility's entire mobile workforce. As integration experts, SOSMobile is designed to capture and update orders and data from multiple sources, including its own database. This gives field personnel access to all needed information, and the office the tools to effectively manage field resources.

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