

In This Issue

[Product Info](#)

[Out and About](#)

[Client News](#)

AT A GLANCE

SOSRemoteTouch
Scan the QR Code to see a demo of *SOSRemote* for smartphones, iPads or other touch devices - or [click](#) to see it in your browser.



Product Literature
Download the latest [Product Literature](#) for details on the entire *SOSMobile* suite of software.

Product Info



Meeting Resistance in Implementing Mobile Technology?

SOS to the Rescue!

Mobile Workforce Automation drives up efficiencies and provides the quickest ROI benefits available to a Utility. But because it can impact multiple departments, reaching consensus to proceed can be difficult.

So what's the answer? Use *SOSMobile* standalone. Start your automation project with an issue being tracked manually — maybe hydrant painting, maintenance inspections, audits, etc. The orders can be stored in the *SOSMobile Server* and sent to the mobile devices for completion.

When the rest of the organization sees the painless implementation and ease of use, they're ready to join in.

And since our pricing structure is based on number of orders generated, this phased implementation is easy on the purse strings.

Why wait? [Contact us](#) to find out how you can start taking advantage of mobile technology in no time!



Out and About

It's been a pleasure meeting so many of you as we've crisscrossed the country demonstrating the many ways *SOSMobile* saves money and increases efficiency.

Whatever your issue—from streamlining water conservation enforcement in California to ensuring OSHA compliance in Maine—*SOSMobile* is sure to help.



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**Midwest
Energy, Inc.**

SOSMobile Automates 811 Requests at Midwest Energy

Long-time client Midwest Energy (MWE) in Hays, KS is now using *SOSMobile* and its *Email Monitor* to automate their 811 line locate requests.

MWE receives more than 500 locate requests per week via email notifications from their local Kansas One-Call Center. The process of distributing those emails to the appropriate field personnel in their vast service territory was laborious. Combined with ensuring completion within the state regulated waiting period and complying with other regulatory requirements —well the process could be tricky.



Now *SOSMobile* monitors that email, automatically creating electronic orders based on content. These locate orders are stored in the *SOSMobile Server* where they are scheduled, dispatched, and sent to the field for completion and closing — just like those generated by their customer information system (CIS). And all the information is available for reporting purposes.

"This is just one more way *SOSMobile* has increased efficiency for us", states Annie Schmidtberger, Software Technology Specialist at MWE. "Being able to store the locate requests within *SOSMobile* is great. We were able to avoid a custom modification request from our CIS vendor which would have prolonged the implementation. Instead, we were up and running in no time."

Most customer information systems don't have the ability to accept orders created from outside their system without significant custom modification. That's why *SOSMobile's* standalone capacity has become so popular. Utilities can use it to automate any issue they're tracking manually - such as watering violations, vegetation management, mandated inspections and much more.

[Contact us](#) to find out how easily *SOSMobile* can help your utility.

About InsightAtlast

InsightAtlast has provided the Utility Industry with quality software and service since 1999. Our SOSMobile suite of software affordably automates a utility's entire mobile workforce and service order workflow. With intelligent scheduling, mobile dispatch and real-time updates, SOSMobile connects customer service with field operations using existing infrastructure and devices. Since its flexible modules can be tailored to suit any utility's unique mobile workforce, it's currently in use at a diverse array of client sites.

